



Your Over-the-Counter Benefits

DrugSource, Inc., manages over-the-counter (OTC) benefits for your health plan.

What is an “OTC benefit?” Your health plan gives you credits to buy over-the-counter items. That’s your OTC benefit.

You’ll get a catalog of over 600 items you can buy with your credit. It includes things like cold and cough medicine,

digestive health medicine, first aid items, pain relievers, vitamins and more.

After you place your order, we’ll ship it right to your home.

How do I place an order with DrugSource, Inc.?

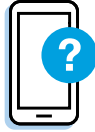
Use your Member ID number and date of birth to log in to your online account and start an order.



1-800-400-6864, TTY 711



bcpotc.com



Questions about your
OTC benefit? **Give BlueCare Plus a call.**
1-800-332-5762, TTY 711



bluecareplus.bcbst.com



1 Cameron Hill Circle | Chattanooga, TN 37402

From **Oct. 1 to March 31** you can call us seven days a week from 8 a.m. to 9 p.m. ET. From **April 1 to Sept. 30**, you can call us Monday through Friday from 8 a.m. to 9 p.m. ET. If you call us outside these hours or on a holiday, our automated system will answer your call. You can leave a message for us, and we will call you back the next business day. BlueCare Plus Tennessee, an Independent Licensee of the Blue Cross Blue Shield Association. BlueCare Plus Tennessee does not discriminate on the basis of race, color, national origin, sex, age, or disability in its health programs and activities. ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-800-332-5762, TTY 711.

ملحوظة: إذا كنت تتحدث اللغة العربية، فإن خدمات المساعدة اللغوية تتوفر لك بالمجان. اتصل برقم 1-800-332-5762، TTY 711.